

HOPE *worldwide*

(a company limited by guarantee)

ANNUAL REPORT

for the Year ended 31 March 2023

Charity registration number: 1045930

Company registration number: 2659784

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Chairman's Report

The year ended March 2023 was a strong year for HOPE worldwide. Our ODAAT addiction recovery programme made progress recovering from the COVID pandemic, both in terms of client experience in the programme and numbers on the programme. Our Two Step programme that houses people who are homeless, increased the number of people it housed despite an extremely challenging private rental sector in London. The International Development team achieved a 15% increase in the funds raised for work in other countries.

In response to the Russian invasion of Ukraine in February 2022, and the subsequent refugee crisis, we ran a Homes4Ukraine programme. Our heartfelt gratitude goes to the generosity of our donors, the dedication of many volunteers, and the welcoming embrace of host families across the United Kingdom.

Sadly, within a few months of the end of the financial year we received heart wrenching news – Iain Williams, our chairman, became ill and as a result, after years of immense service stepped down. Iain, thank you for all that you did for us, and through us the many people we serve. We salute you and wish you all the best in your recovery.

Further tragedy struck in the summer. Both of the houses we own and use to provide residences for ODAAT clients were badly burned in separate fires. One house has now reopened but one was so badly damaged that it is likely to only reopen in the second quarter of next year. I am relieved and glad to say nobody was hurt in the fires. However, the fires have restricted the number of people we can have on the programme for a significant period which in addition to the impact on clients, has had a negative financial impact on the charity.

This has brought a period of reflection on ODAAT's immediate and long term financial sustainability and after much research and wrestling with the financial model, we have decided with heavy hearts to close the programme. We will work carefully with our clients in the programme to ensure their needs are met as they either graduate from the programme or move at an appropriate time to one of our valued partners in the field.

We are immensely grateful to everyone who has supported and worked in the programme, and we wish our current and past clients all of the very best in their recovery journeys. Because of the commitment of our staff and generosity of our donors I believe that we will grow from strength to strength, even though in the immediate future we face some strong challenges. Thank you for being on this journey with us.

Martin Saurma-Jeltsch
Chair of Trustees

Trustees Report

Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

The Strategy set for 2021 – 2026, in collaboration with our supporters is as follows:

HOPE worldwide's **VISION** is

A world where everyone has the opportunity to fulfil their God-given potential.

HOPE worldwide's **Mission** is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our **CORE VALUES** are:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

Objectives and Activities

HOPE *worldwide* works in 4 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

Strategic Objectives for Homeless Services

- Improve and increase partnerships and collaboration
- Empower supporters for effective compassionate service
- Help people reach their potential

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

Strategic Objectives for Recovery Services

- Enhance immediate recovery and lay foundations for a lifetime of successful constructive living
 - Increase client intake by increasing referral routes
- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

Strategic Objectives for International Activities

- Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
 - Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
 - Establish a UK Disaster Response Process.
- Volunteering
HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

Strategic Objectives for Volunteering

- To inspire and equip volunteers for compassionate service

Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. Trustees continue to choose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

The main focus of our work in the UK is currently London, where our core programmes operate. This year we ran a Homes for Ukraine programme that engaged volunteers from around the United Kingdom to house Ukrainian refugees fleeing war in their country. We are grateful to hosts from supporting churches in Belfast, Birmingham, Bournemouth, Edinburgh, Greater London, Manchester, Watford, Reading and other towns in the Thames Valley region. We are also grateful to new volunteers from outside our normal network of churches who generously stepped in to help host refugees. We are grateful for the enduring, generous support of all our volunteers.

Outside the UK, in 2022-2023 we supported work to help those in need in Lebanon, Nepal, India, Zambia, Bangladesh and Afghanistan as well as Zimbabwe, Cambodia, South Africa, Pakistan and Sri Lanka. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

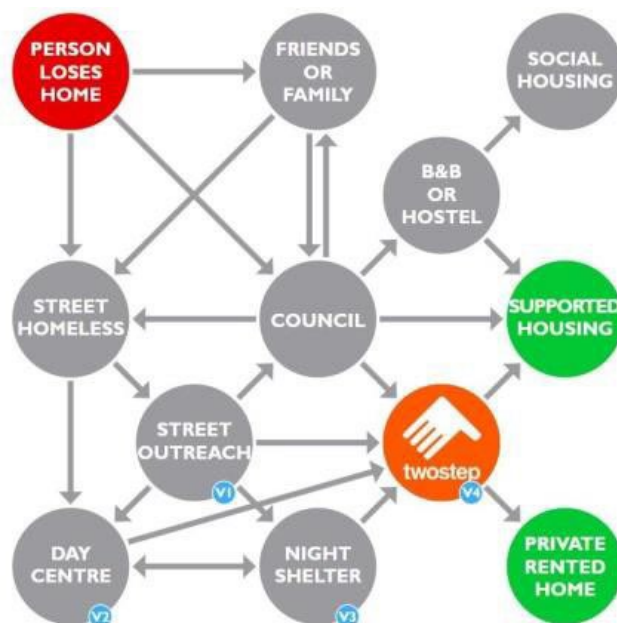
Achievements and Performance

Homeless Services (Two Step)

Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness. In January 2023, we marked the 30th Anniversary of this service by producing a [video telling the story of Two Step](#) in collaboration with a professional videographer.

Staff and volunteers treat each person using the service with dignity, respect, and compassion. We work in partnership with local authorities, night shelters, day centres and other charities who refer people to us for help finding accommodation in the private rented sector or supported housing.



Over the past 30 years Two Step has built relationships with many accommodation providers. This network, combined with the compassionate work of our housing team, supporters and referral partners has enabled us to house over 7,500 people since the programme began.

Danny's Story – the impact of a set of keys

While grieving for the loss of his father, Danny began to experience strain in his home dynamic as family members disagreed about his late father's estate. Feeling emotionally isolated and ostracised by his relatives, Danny found himself homeless at age 41.

Through a referral from the Newham charity [NEWway](#) in 2021, Danny found a flat through Two Step and he is so grateful.

'That's an emotional moment — holding a set of keys when you've not had a set of keys and you've been kicked out of your own house...It's so weird how a set of keys makes you think you're at home. I've got a set of keys! These guys have done this for me?!'

Danny is now not only studying law at Birkbeck University with the dream of becoming a barrister, he is also building a social enterprise — Pathways to Healthy Newham — to help tackle community problems through empathy, health and fitness. To read more, see the [blog post](#) on our website

What we planned to do in 2022/23	What we did in 2022/23
Improve and increase partnerships and collaboration. - Continue to develop our existing partnerships and tenancy sustainment service. As capacity allows, we may begin new partnerships. - We will apply for further grant funding for our Charity Housing Service to supplement the funding we have already received from the London Housing Foundation.	Despite the challenges finding accommodation, we housed 78 people referred by the North London Housing Partnership with a further 27 finding accommodation after receiving assistance from our team. 245 people were referred to our Charity Housing Service which housed a record 49 people with 24 finding accommodation elsewhere after receiving advice. For this service, we also extended our tenancy support to include 12 and 18 month tenancy sustainment checks. We successfully applied for a grant of £7,000 from the Albert Hunt Trust to support this work and were awarded a final grant payment of £25,000 from the London Housing Foundation.
Empower supporters for effective compassionate service. We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped. We will use our relationships with night shelters to connect supporters with opportunities to volunteer.	We referenced the causes of homelessness and the story of Brett in the video that marked the 30th Anniversary of the Two Step programme. This video was shown in supporting churches. There were fewer opportunities to volunteer with night shelters in 2022/23 compared to before the pandemic so the video included an encouragement for supporters to initiate conversations with people who are on the streets and gave guidance on how to help.
Help people reach their potential. Our main focus is to improve and extend the scope of our Charity Housing service. We will aim to have tenancy sustainment rates of greater than 90% for 6 months, 85% for 12 months and 80% for 18 months for this service by the end of March 2023. However, the cost of living crisis may make achieving those goals very challenging.	The actual tenancy sustainment rates were 91.5% for 6 months, 78.8% for 12 months, 70.0% for 18 months. One of the significant causes of people leaving their tenancy was anti-social behaviour by other tenants in the property. This is something that it is very difficult for us to address but we will continue to incorporate lessons learned into our tenancy preparation.

How volunteers were involved in our work

A placement student from Brunel University finished their placement with us in July 2022. The number of students applying for placements has decreased but we are hopeful that we will have other students placed with us in 2023-24.

Return to work after COVID-19:

Staff and volunteers: From Spring 2022 staff returned to the office on a hybrid basis which helps with work-life balance and staff retention.

Risks

- The reduction in supply of rented properties in London and increased demand may make suitable properties unaffordable for some of the people we seek to help.
- The cost-of-living crisis may impact the ability of those we house to pay their bills and sustain their tenancies – especially those affected by the benefit cap.

To help mitigate against these risks, we have joined the National Residential Landlords Association. By attending their training and events, we will further develop our relationships with and understanding of landlords – this will help increase our effectiveness in helping people find housing.

We will continue to collaborate with other organisations in the sector regarding how to support the people we work with. We will also provide information and guidance to help people claiming benefits to move into employment so that they are exempt from the benefit cap.

What we plan to do next year (2023/24)

Improve and increase partnerships and collaboration

- We will pilot a monthly Housing Advice Surgery at the Connection at St Martin's Day Centre.
- The Director of Homeless Services will continue to play an active role as a member of the steering group for the Homeless Link PRS Forum
- We will apply for further grant funding for our Charity Housing Service so that we can again offer a free housing service to Night Shelters, Day centres and other third-sector partners.

Empower supporters for effective compassionate service

- Two Step staff will train and support volunteers who will work alongside people housed in a hostel to make progress in their lives as part of a new pilot project.
- We plan to produce an updated video to help prepare supporters and the general public to have helpful conversations with people on the streets during the Winter.
- We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped.

Help people reach their potential

We will continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).

Recovery Services (One Day at a Time - ODAAT)

Description of Programme

ODAAT offers a quasi-residential rehabilitation programme tailored exclusively for men dealing with drug and alcohol addiction. Our approach centres on fostering abstinence through peer support and a range of treatments. Located in south London, our programme provides a secure environment for men aged 18 and above to break free from harmful routines and dedicate themselves to personal growth, promoting enduring recovery.

Daytime activities are situated at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks and there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. Treatment takes place at our offices during the day and our clients live elsewhere in our recovery houses, this is what makes us quasi-residential. We also have a rota of experienced volunteers who stay overnight to provide additional cover.

We employ holistic treatment methodology that encompasses psychotherapy, group therapy, individual counseling, life skills and education workshops, alongside recreational activities. Additionally, we provide housing-related support, assisting with eventual resettlement.

Our quasi-residential programme is based on peer support. When someone starts the programme, they have support from a senior peer who has been on the programme for a longer period. The new starter does not travel anywhere outside the house without being accompanied, and they do not have a key to the house. This helps us keep them safe from negative outside influences but empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure that we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

We accept referrals from both individuals and various agencies, including local authority substance misuse teams and probation services/courts. Clients must be free from drugs and alcohol before admission, as we do not provide detoxification services. Our programme is overseen by the Care Quality Commission (CQC), and during our most recent audit in June 2022, we were rated as 'Good'.

We provide a male only rehab for two main reasons. Firstly, the demand for men to be treated is over twice that of women. Secondly, romantic relationships between men and women are a major cause of relapse. Therefore, to give our clients the best chance of recovery, we have chosen not to have mixed households.

What we experienced at ODAAT in 2022-23

Practicing strong infection and prevention measures helped ensure no COVID outbreaks amongst our clients and volunteers. Government mandated COVID-19 restrictions for rehab facilities ended August 2022.

While government COVID restrictions remained in place, many local authorities continued to send

clients to single site detox/rehab facilities. This was because it helped avoid the need for clients to isolate for a seven day period prior to transferring from a detox facility to a rehab service. ODAAT is a rehab only service and consequently continued to experience lower numbers of new clients compared to pre COVID years. ODAAT continued to develop its staff and programme throughout this period.

During the year ODAAT launched a new website that led to a notable rise in referral numbers contributing to circa 40% of all referrals. Meanwhile the number of admissions to the programme increased 14% year on year.

Guys and St. Thomas' Hospital Detoxification

The pan-London funded detox unit in Guys and St. Thomas' hospital (**GSST**) placed three block booking to cover the winter months until the end of March 2023. Rough sleepers from the London boroughs were given the opportunity to come into rehab with funding provided by GSST.

Programme Results

Over the past five years, the graduation rate stands at 52%, and this is believed to be slightly above the national average.

What we planned to do in 22/23	What we did in 22/23
Enlarge the service, both in the number of beneficiaries and the breadth of the service we offer, for example, treating those with more complex mental health needs. Closer collaboration with local authorities, expanding the number of partnerships and implementing feedback to continually improve the service we offer.	Established connections with seven new local authorities, receiving referrals and placing clients from three of them. Became an approved residential rehab to CGL, one of the largest providers of drug and alcohol services in the UK.
Ongoing development of our staff & volunteer training programme to enhance the quality of our care.	Set up weekly keyworker training group to work together to improve the clinical interventions that we employ. Specialist training in psychosocial intervention techniques.
Develop the ODAAT alumni programme to offer an environment that supports and encourages strong, healthy relationships toward long term recovery. This will include opportunities for networking, learning recovery skills, advocacy, training, volunteering and more.	Alumni Programme platform tested and operational.

COVID impact

Clients consistently attended Twelve Step meetings online until Summer 2022 and thereafter returned to face to face meetings. Additionally, we introduced a daily cooked lunch for clients, volunteers, and staff members on weekdays. This initiative has proven highly successful in enhancing relationships and fostering increased levels of support among the participants.

Volunteers

Volunteers play a crucial role in our programme's success. In the first part of the year, three of our graduates served as volunteer support workers at our First Stage house, providing out-of-hours client support, seven days a week (evenings and weekends).

Homes for Ukraine

On 24th February 2022, we watched as Russia invaded Ukraine, forcing millions of Ukrainians to flee for their lives to neighbouring countries. Thanks to the Homes for Ukraine scheme launched in March 2022 by the UK government, we were able to respond, using our partnerships around the world to help refugees find shelter and safety with a host family in the UK. We had an incredible response with 56 hosts registering with us from all around the United Kingdom. Our first guests arrived in April 2022.

Because of the generous giving of our donor base and the hospitality of our host families, we were able to match 103 Ukrainian refugees with our volunteer hosts in the UK and provide support to 46 more who had been placed with hosts outside of our volunteer network. We have supported the refugees and their hosts throughout their journey, from helping with visa applications, providing translation, arranging travel from Ukraine or neighbouring countries, offering support calls for hosts and guests and organising an English conversation club. These additional support services were provided by dedicated volunteers from around the UK and again we are indebted for their help. Many of our guests continue to be hosted and several have been helped to move on to their own accommodation. Finally we have provided individual trauma counselling for the refugees with a Ukrainian therapist.

International Development

Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 65 organisations that have a similar background and charitable objectives to us, and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising and remote support in the form of training, supervision and mentoring.

- Fundraising** We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations. We used social media to promote the work of our International HOPE ww partners (“IHPs”) and these posts were shared around our global community.
- Monitoring** We provided supervision and monitoring of the work of our IHPs.
- Training** We provided training to our South Asian IHPs in how to use social media to promote their work.
- Volunteers** We provided five UK based podiatrists to volunteer at the Village of HOPE, New Delhi, India.

Annual report metrics – International Development (1st April 2022 to 31st March 2023)

What we planned to do in 2022/23	What we did in 2022/23
Bangladesh	
Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC): - Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia. - Pepco School of HOPE and Vocational Training Centre, Dhaka. - Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.	We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support: 550 children were educated at the 3 schools 109,312 midday meals were provided to students at the 3 schools 779 youths and adults received vocational training at the 3 VTCs
India	
Provide funding to the Village of HOPE for: - Operating and salary costs at 2 Bandaging Centres, where leprosy patients receive treatment for their wounds - Partial operating and salary costs at the Vocational Training Centre	With our support, the Village of HOPE: - Provided regular (in some cases daily) wound-care and bandaging to 250 leprosy patients - Trained 359 students in sewing, computers and retail skills.
Provide partial funding for Bhuj School.	With our support, 318 children were educated at

	the School. Redlands Green School in Bristol continued to support Bhuj School through fundraising and online educational activities.
Provide partial funding for Asharan Orphanage	With our support: • 34 children were cared for at Asharan Orphanage • 7 children were reunited with their families • 6 children were adopted in India or abroad • 18 children were vaccinated
Provide partial funding for Hyderabad School	With our support, 243 children were educated at the School.
Beyond what we planned	We co-ordinated a volunteer visit to the Village of HOPE for 5 podiatrists from the UK in January and February 2023. The podiatrists volunteered at the Bandaging Centre, where they treated patients and trained staff. We provided seed funding for a fruit and vegetable garden at Divya Orphanage. This has led to a new agricultural project at Erode (starting in 2023/24), and further carbon-neutral forest projects with corporates in other parts of India.
Lebanon	
Provide funding for: • The Lebanon Relief Programme, which provides humanitarian aid to families who were affected by the explosion in Beirut in 2020 • A Vocational Training Programme for adults and children • Provide salary funding for two part time members of staff.	With our support: • 25 families received monthly food parcels* • 5 families received monthly medication parcels* • 23 people received vocational training in English and music • Two part time members of staff were employed to facilitate the HOPE ww Lebanon projects. * We estimated an average of 3 people per family to calculate the number of beneficiaries
Nepal	
Provide funding for: • Asha Vidhyashram School in Kathmandu • Secondary School Scholarships	With our support: • 99 children were educated at the School (Nursery to Grade 5) • 9 children completed Grade 5 and moved into secondary school • 95 children who attended the School for at least one year can have simple conversations in English, and can read and

	write in English • 22,050 midday meals were provided to students at the school • 27 students received scholarships to attend secondary school
Ukraine	
Provide funding for the Ukraine Relief Project, which provides humanitarian aid to people fleeing Ukraine after the Russian invasion	We were able to match 149 Ukrainian refugees with host families in the UK. We also assisted them with travel arrangements visa applications, translation, English conversation clubs, and trauma counselling.
Zambia	
Support the Kupasa Mwana (Give to a Child) Early Childhood Development (ECD) Programme	We supported 54 orphans and vulnerable children through bursaries on the Kupasa Mwana Programme. The bursaries cover pre-school fees, lunches and other school materials.
Beyond what we planned:	Humanitarian Aid Sri Lanka: We supported people in need in Sri Lanka during the financial crisis in the country in 2022. With our support: • 21 people received spectacles • 25 people received lunch every alternate day for 2.5 months (approximately 937 lunches in total) • 25 children per day received milk products and nutrition bars at Lady Ridgeway Hospital Humanitarian Aid Pakistan: We supported people in need in Pakistan who were affected by flooding in 2022. With our support: • 74 families received support for school fees for one month* • 53 families received food parcels* * We estimated an average of 3 people per family to calculate the number of beneficiaries
Germany- Beyond what we planned	
Provide funding for the Ukraine Relief Project, which provides humanitarian aid to people fleeing Ukraine after the Russian invasion	With our support, 1,627 Ukrainian refugees were rehoused in European countries other than the UK.

Summary of outputs linked to Sustainable Development Goals (SDG) (1st April 2022 to 31st March 2023)

The Sustainable Development Goals are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	1 Early Childhood Development Programme:	
		Kupasa Mwana (Zambia)	54
		TOTAL (ECD)	54
	HOPE worldwide UK is proactively promoting the education of girls by educating parents in the importance of education. Our goal is to ensure that girls stay in education and do not drop out after primary school.	6 primary & secondary schools:	
		Asha Vidhyashram School (Nepal)	99 (38 girls)
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (135 girls)
		Pepco School of HOPE (Bangladesh)	150 (80 girls)
		Soham for All Centre of HOPE School (Bangladesh)	150 (82 girls)
		Bhuj School (India)	318 (122 girls)
		Hyderabad School (India)	243 (115 girls)
		TOTAL (primary & secondary education)	1,210 (572 girls)
		5 Vocational Training Centres:	
		Industrial Centre for HOPE (Ashulia, Bangladesh)	275 (177 women)
		Pepco Group School of HOPE (Bangladesh)	287 (234 women)
		Soham for All Centre of HOPE (Bangladesh)	217 (139 women)
		Village of HOPE (India)	359 (246 women)
		Vocational Training Programme (Lebanon)	23 (7 women)
		TOTAL (vocational training)	1,161 (803 women)
		GRAND TOTAL (Education)	2,425 (1,375 females)
Care of Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good Health and Well -Being SDG 4: Quality Education SDG 5: Gender Equality	Asharan Orphanage (India)	34
		GRAND TOTAL (Care of Orphans and Vulnerable Children)	34

	SDG 10: Reduced Inequalities		
Humanitarian Aid	SDG 1: No poverty SDG 2: Zero Hunger SDG 3: Good Health and Well -Being SDG 10: Reduced Inequalities	Ukraine Relief Project (Germany)	1,481
		Lebanon Relief Programme (Beirut)	113
		Sri Lanka Relief	71
		Pakistan Relief	381
		GRAND TOTAL (Humanitarian Aid)	2046
Health	SDG 3: Good Health and Well -Being	Village of HOPE Bandaging Unit (India)	250
		Asharan Orphanage, India (Vaccinations)	18
		GRAND TOTAL (Health)	268
Nutrition	SDG 2: Zero Hunger		No. of Midday Meals Provided
		Industrial Centre of HOPE (Ashulia)	53,369
		Pepco School of HOPE (Dhaka)	30,581
		Soham for All Centre of HOPE School (Dhaka)	25,362
		Asha Vidhyashram School (Nepal)	22,050
		GRAND TOTAL (Nutrition)	131,362

What we plan to do in 2023/24

During 2022/23 we will continue implementing the Strategy

- 1. Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
- 2. Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
- 3. Establish a UK Disaster Response Process.*

Our plans for the countries we support are as follows:

Afghanistan

- Provide short-term humanitarian aid for 65 families who are in need in Kabul.
- Provide funding for the HOPE Community Centre in Kabul, which provides vocational training to migrant youths from impoverished backgrounds.

Bangladesh

Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):

- Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia.
- Provide scholarships for sixth form college for graduates from Industrial Centre of HOPE.
- Pepco School of HOPE and Vocational Training Centre, Dhaka.
- Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.

India

- Provide funding to the Village of HOPE for:
 - Partial operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds
 - Partial operating and salary costs at Vocational Training Centre
- Provide funding for the following programmes:
 - Pudupattinam School
 - Hyderabad School
 - Asharan Orphanage
 - Erode Agricultural Project
 - Bhuj School

Lebanon

- Provide funding for two part time members of staff to run the HOPE worldwide programmes in Lebanon.
- Provide funding for the repair of the floor in the HOPE worldwide building.

Nepal

Provide funding for the Asha Vidhyashram School in Kathmandu and funding for pupil scholarships for secondary school.

Ukraine

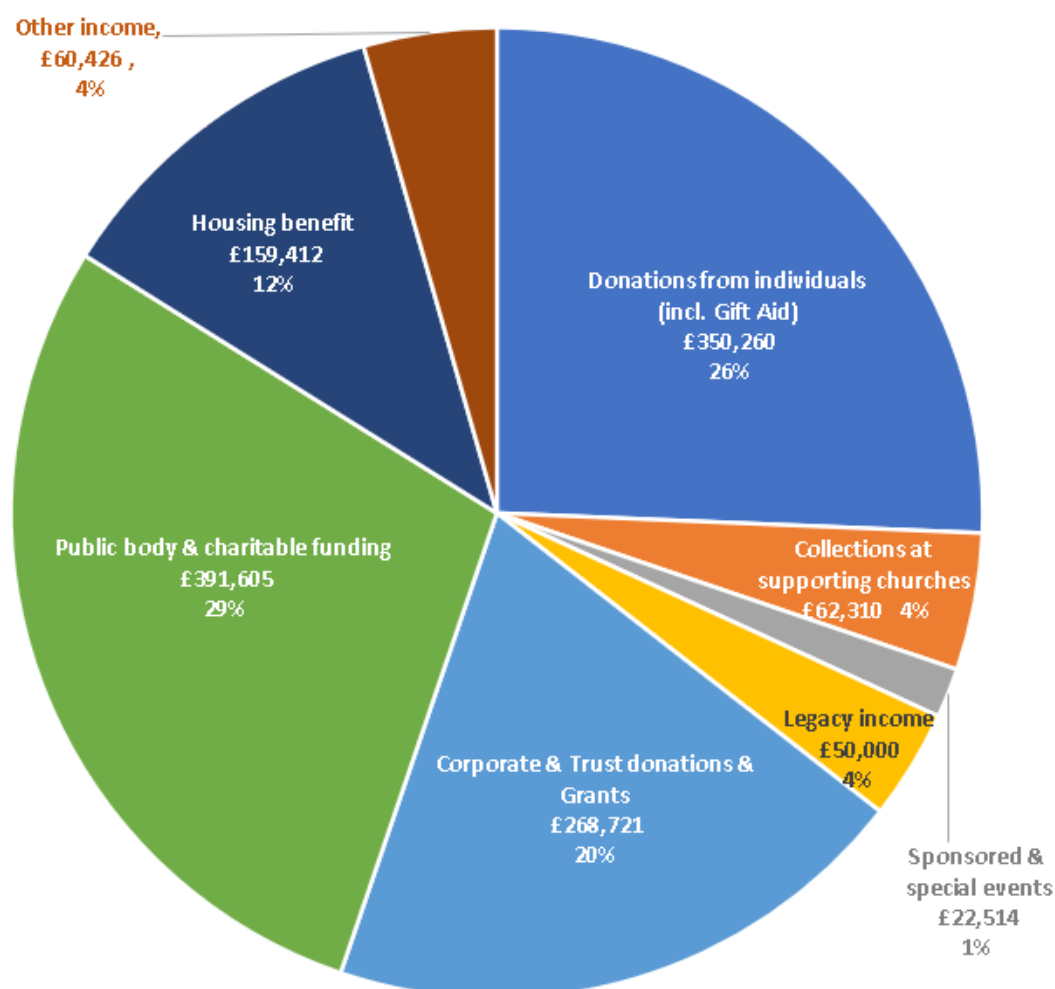
Provide continuing support where needed for refugees for the Ukraine Project.

Zambia

We plan to provide funding to help establish a sustainable programme in Zambia.

Financial Review

Sources of Funds



"In 2022-23, we received financial support from various sources, including public bodies such as local government grants, central government funded programmes, and other charitable organisations. These funds constituted 29% of our total income, compared to 34% in the previous year (2021/22). The funds were allocated to our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

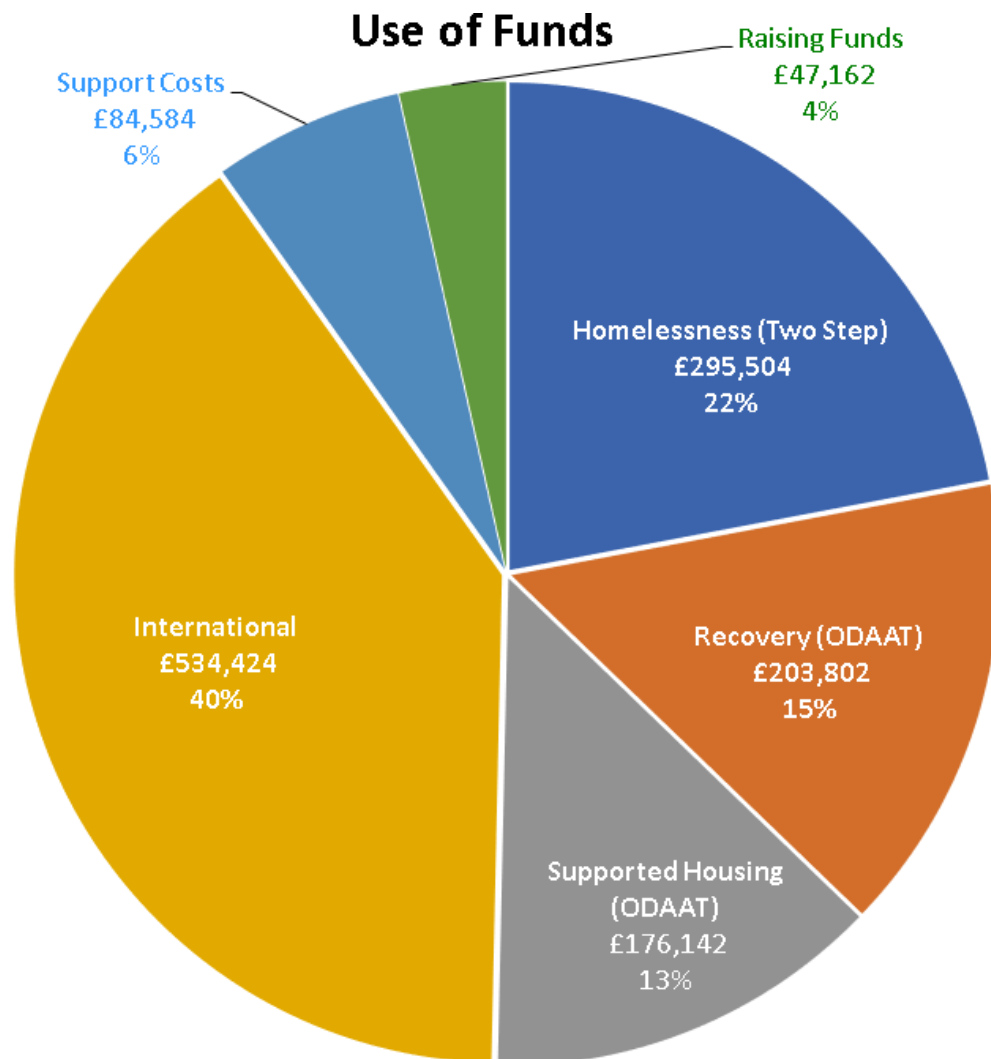
Our Recovery Services (ODAAT) received Housing Benefit, amounting to 12% of our total income, the same percentage as in the previous fiscal year. This funding was instrumental in supporting our Stage 1-3 Recovery Houses.

We extend our heartfelt gratitude to so many whose generous donations, along with associated Gift Aid, greatly contributed to the work we do. We also wish to express our sincere thanks to the supporting churches and participants in sponsored events. Together, their contributions accounted for 35% of our total income, similar to that donated in the previous year. Much of this funding was unrestricted, providing us with the flexibility to address the specific needs of our beneficiaries. Notably, this year marked the first instance of legacy income being donated to HOPE worldwide, with the funds dedicated to helping children in India.

Corporate donations and funding accounted for 20% of total income (16% 2021/22).

We would like to extend our special appreciation to the companies and organisations that have generously backed our International Programmes. George, the clothing division of **ASDA**, has provided funding for the largest HOPE worldwide school in Bangladesh through a three-year agreement. **Pepco** funds the Ashulia Primary School in Bangladesh, also under a three-year arrangement. Additionally, **PDS Multinational Holding** (Soham for All) has been a steadfast supporter of a school in Dhaka, Bangladesh, while **Sevenhill** has contributed significantly to the Village of Hope in India."

Uses of funds



90% of total income was spent on services to beneficiaries (88% 2021/22).

Of this, Homeless Services made up 22% (31% 2021/22), Recovery Services and Supported Housing (ODAAT) 28% (29% 2021/22), and International support 40% (28% 2021/22). The bulk of our expenditure on International programmes was grants to overseas partner organisations.

The remaining 10% (12% 2021/22) of income was spent on fundraising and support costs, including the overall management of the Charity.

Reserves

The Charity's Reserves policy balances the need to protect charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. Due to our activities spanning three different areas, with separate income and expenditure profiles, this protection necessitates different levels of reserves tailored to each programme.

- ODAAT needs to guarantee to fulfil its minimum 6-month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes can cause a vulnerable person to relapse.
- Two Step needs to work with some individuals for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.
- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees is designed to balance diverse needs, stating that our unrestricted funds should amount to 50% of the highest annual expenditure within the last three years, including the carrying value of functional assets, notably the ODAAT Stage 1 and Stage 2 houses. These are factored in because the Trustees consider that value can be released within a six-month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2022-23	2021-22
Expenditure this year	£1,341,618	£1,296,053
Expenditure, max. of past 3 years	£1,341,618	£1,296,053
Unrestricted funds	£599,630	£577,495
Months of expenditure in unrestricted funds	5.4	5.3
Free reserves		
(Unrestricted funds less unencumbered fixed assets)	£334,532	£327,284
Months of expenditure in free reserves	3.1	3.0

Whilst the level of unrestricted funds remains below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 3 months of expenditure. The Board will continue to review the Reserves Policy during 2023/24 to ensure we continue to maintain an optimal balance.

Fundraising Practices

The Charity undertakes fundraising activity to its supporters through appeals made directly via email, and announcements and presentations at supporting churches and seeks to do so with the highest standards of integrity and accountability which reflect our core values. It also benefits from fundraising events organised by its staff and supporters.

We have actively sought feedback from our supporters, valuing their perspectives and incorporating their suggestions into our practices. This collaborative approach is helping to foster a sense of mutual trust and empowers our donors, volunteers, and partners to feel deeply connected to our mission. Moving forward, we remain dedicated to continually refining our strategies to adapt to the evolving needs and expectations of our supporters while upholding the highest ethical standards.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employed a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ third-party fundraising organisations.

Risk Management

The Charity reviews its risk register at least quarterly, and where reasonably possible systems, policies and procedures have been established to mitigate the risks. The principal risks are sustainability of income and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

We continue to monitor the economic backdrop of high inflation and the "cost of living crisis" and the potential impact on donor income. We are grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity achieved the Investors in People Gold Standard while ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the “Safeguarding for External Partners” Standards produced by DFID when it was stand alone.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

Appointment of Trustees

Throughout 2022-23, the number of Trustees stood at nine. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

Organisation

The Board met six times between April 2022 and March 2023 to review reports from the Management Team and to discuss the direction and policies of the Charity. Additionally, the full Board met two times to develop the updated Strategy.

Different trustees visited the programmes throughout the year.

Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To facilitate this, HOPE *worldwide* assesses roles using the National Joint Council (NJC) process and utilizes NJC pay scales to determine a pay point for each role. The Charity then pays the employee within a range of +/- 10% of this pay point, contingent on their performance and development within the role. The responsibility for this process lies with the Board of Trustees, in collaboration with the Chief Executive. In the case of setting the Chief Executive's salary, the same process is applied to establish a pay point. However, the ultimate decision rests entirely with the Board.

Staff and Volunteers

Staffing averaged 14.1 full-time equivalent (FTE) employees. Of these 5.9 FTE worked in Homeless Services, 4.0 FTE in Recovery Services, 1.0 FTE on international development and 1.0 FTE on Homes4Ukraine programme.

Approximately 269 people also provided an estimated 8,445 volunteer hours. These volunteers ranged from Trustees to Ambassadors to Fundraisers to Mentors and Support for international partners. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage and maintained the Investors In People Gold Standard (awarded 2021 and previously in 2017 and 2014).

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies including the North London Housing Partnership, The Refugee Council, City of London, Glass Door Homelessness Charity, NEWway Project, Shelter, St. Thomas' detox; as well as local authorities, probation services, prisons, drug intervention project teams, substance misuse teams, detox units and others.

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT).

The Charity is a member of the Homeless Link and Housing Justice.

Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network, a coalition of organisations which are members of this network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network follows a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* both contributes and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity also receives financial support from donors based in the UK to fund programmes undertaken by other network members. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

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Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees



Martin Graf Saurma-Jeltsch
Chair of Trustees

Samantha Sokoya
Trustee

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Zaynab Atsegbua (resigned March 2023) Alexander Cameron Dennis Francis Muriel Gutu Chidinma Obi John Partington (resigned December 2023) Martin Saurma-Jeltsch (Chair w/e May 2023) Samantha Sokoya Iain Williams (resigned May 2023)
Senior Management	Michael Farrell Chief Executive Bruce Miller Director of Recovery Services Rob Payne Director of Homeless Services Jane Whitworth Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide***Opinion**

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent auditor's report to the members of HOPE worldwide

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the strategic report and the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 29, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to

Independent auditor's report to the members of HOPE worldwide

liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

Independent auditor's report to the members of HOPE *worldwide*

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Lee Stokes (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date:

Statement of Financial Activities

(incorporating an income and expenditure account for the year ended 31st March 2022)

		Unrestricted Funds 2022-23 £	Restricted funds 2022-23 £	Total Funds 2022-23 £	Total Funds 2021-22 £
	<i>Notes</i>				
Income from:					
Donations	2	215,840	537,965	753,805	715,870
Charitable activities	2	200,842	397,974	598,816	626,708
Investments		1,461	-	1,461	63
Other		11,166	-	11,166	8,475
Total income		429,309	935,939	1,365,248	1,387,116
Expenditure on:					
Raising funds	3	52,295	-	52,295	46,294
Charitable activities	3	79,451	1,209,875	1,289,326	1,249,759
Total expenditure		131,746	1,209,875	1,341,621	1,296,053
Net income/(expenditure)	7	297,563	(273,936)	23,627	91,063
Transfers		(275,428)	275,428	-	-
Net movement in funds		22,135	1,492	23,627	91,063
Balances brought forward at 1 st April		577,495	177,778	755,273	664,210
Balances carried forward at 31st March		599,630	179,270	778,900	755,273

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

Balance Sheet

Company number 2659784

		31st March 2023		31st March 2022	
	<i>Notes</i>	<i>£</i>	<i>£</i>	<i>£</i>	<i>£</i>
Fixed Assets					
Tangible assets	9		735,967		750,581
Current Assets					
Debtors	10	165,626		56,165	
Cash at bank and in hand		659,197		634,730	
		<u>824,823</u>		<u>690,895</u>	
Creditors - amounts falling due within one year	11	<u>(338,389)</u>		<u>(217,032)</u>	
Net current assets			486,434		473,853
Total assets less current liabilities			<u>1,222,401</u>		<u>1,224,434</u>
Creditors – amounts falling due after more than one year	12		(443,501)		(469,161)
Net assets			<u>778,900</u>		<u>755,273</u>
<i>Represented by:</i>					
Unrestricted funds	13		599,630		577,495
Restricted funds	14		179,270		177,778
			<u>778,900</u>		<u>755,273</u>

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 11 December 2023 and signed on their behalf by:



Martin Graf Saurma-Jeltsch
Chair of Trustees

Samantha Sokoya
Trustee

The notes on pages 34 to 48 form part of these financial statements.
HOPE worldwide company registration number 2659784

Statement of Cash Flows

For the year ended 31st March 2023

	2022-23		2021-22	
	£	£	£	£
Net income	23,627		91,063	
Adjustments for non-cash items:				
Depreciation	14,614		16,325	
Debtors (increase)/decrease	89,461		9,768	
Creditors increase/(decrease)	(54,849)		60,319	
	<u>49,226</u>		<u>86,412</u>	
Adjustments for non-operational items:				
Interest income	(1,461)		(63)	
Interest expense	19,875		16,190	
	<u>18,414</u>		<u>16,127</u>	
Net cash inflow / (outflow) from Operating activities		<u>91,267</u>		<u>102,539</u>
Cash flows from Investment activities				
Interest received	1,461		63	
Purchase of property plant and equipment	-		(5,562)	
Net cash outflow from Investment activities		1,461		(5,499)
Cash flows from Financing activities				
Interest paid	(19,875)		(16,190)	
Mortgage repayments	(48,386)		(30,300)	
Net cash inflow / (outflow) from Financing activities		(68,261)		(46,490)
Increase/(decrease) in cash and equivalents		<u>24,467</u>		<u>141,613</u>
Cash balance at 1 st April		634,730		493,117
Cash balance at 31st March		<u><u>659,197</u></u>		<u><u>634,730</u></u>

Notes to the Financial Statements

1 Accounting policies**1.1 Basis of preparation**

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

Notes to the Financial Statements

1 Accounting policies (continued)**1.6 Costs of charitable activities**

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

Notes to the Financial Statements

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

Notes to the Financial Statements

2 Analysis of Income raised across distinct areas of activity

2022-23	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	2022-23 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,782	6,382	-	145,069	196,027	350,260
Collections at supporting churches	-	-	-	61,973	337	62,310
Sponsored & special events	1,116	318	-	7,452	13,628	22,514
Legacies	-	-	-	50,000	-	50,000
Corporate & Trust donations & grants	-	-	-	262,873	5,848	268,721
Public body & charitable funding	286,166	105,439	-	-	-	391,605
Housing benefit	-	(3,571)	162,983	-	-	159,412
Other income	-	9,940	-	-	50,486	60,426
Total	290,064	118,508	162,983	527,367	266,326	1,365,248

2021-22	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	2021-22 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,531	3,431	-	189,039	215,651	410,652
Collections at supporting churches	-	-	-	51,947	-	51,947
Sponsored & special events	-	393	-	5,240	21,938	27,571
Legacies	-	-	-	-	-	-
Corporate & Trust donations & grants	170	5,000	-	211,051	9,478	225,699
Public body & charitable funding	420,293	54,609	-	-	-	474,902
Housing benefit	-	-	161,917	-	-	161,917
Other income	-	6,119	-	-	28,309	34,428
Total	422,994	69,552	161,917	457,277	275,376	1,387,116

Notes to the Financial Statements

3 Analysis of Expenditure across distinct areas of activity

2022-23	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>International support</u>	<u>Raising Funds</u>	2022-23 total
	£	£	£	£	£	£
Programme grants	-	-	-	452,402	-	452,402
Salaries and wages	230,293	148,727	63,225	82,022	36,169	560,436
Office & housing, incl. mortgage	54,501	11,109	109,379	-	-	174,989
Counselling/activities, training/events	1,830	17,286	1,237	-	-	20,353
Travel & subsistence	947	2,550	-	-	-	3,497
Volunteer costs	15	16,229	-	-	-	16,244
Legal & professional	-	-	-	-	4,030	4,030
Other direct expenses	197	6,594	1,255	-	1,918	9,964
Other indirect expenses	7,721	1,307	1,046	-	5,045	15,119
Subtotal	295,504	203,802	176,142	534,424	47,162	1,257,034
Support (see Note 6)	12,943	35,458	8,937	18,194	9,055	84,587
Total	308,447	239,261	185,080	552,618	56,213	1,341,621

2021-22	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>International support</u>	<u>Raising Funds</u>	2021-22 total
	£	£	£	£	£	£
Programme grants	-	-	-	330,927	-	330,927
Salaries and wages	289,408	135,133	63,288	25,779	27,930	541,538
Office & housing, incl. mortgage	104,078	12,197	127,081	-	-	243,356
Counselling/activities, training/events	1,940	18,643	347	-	52	20,982
Travel & subsistence	286	4,313	46	-	-	4,645
Volunteer costs	606	11,414	-	-	-	12,020
Legal & professional	-	-	-	-	5,525	5,525
Other direct expenses	619		817	-	1,416	8,234
Other indirect expenses	9,080	5,382	1,582	-	4,561	16,533
Subtotal	406,017	188,392	193,161	356,706	39,484	1,183,760
Support (see Note 6)	16,511	58,961	11,111	19,999	5,711	112,293
Total	422,528	247,353	204,272	376,705	45,195	1,296,053

Notes to the Financial Statements

4 Financial performance by Programme

2022-23	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	2022-23 total
	£	£	£	£	£	£
Income	290,064	118,508	162,983	527,367	266,326	1,365,248
Costs of charitable activities before support costs	(295,504)	(203,802)	(176,142)	(534,424)	-	(1,209,872)
Less increase in restricted funds	-	-	-	(1,493)	-	(1,493)
Financial performance before support & fundraising	(5,440)	(85,294)	(13,159)	(8,550)	266,326	153,883
Fundraising cost by programme	-	-	-	-	(47,162)	(47,162)
Financial performance before support costs	(5,440)	(85,294)	(13,159)	(8,550)	219,164	106,721
Support costs	(12,943)	(35,458)	(8,937)	(18,194)	(9,052)	(84,587)
Financial performance after fundraising & support costs	(18,383)	(120,752)	(22,096)	(26,744)	210,112	22,134

Reconciliation to SoFA

Add back restricted funds:	1,493
Surplus for year:	23,627

2021-22	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	2021-22 total
	£	£	£	£	£	£
Income	422,994	69,552	161,917	457,277	275,376	1,387,116
Costs of charitable activities before support costs	(406,017)	(188,392)	(193,161)	(356,706)	-	(1,144,276)
Less increase in restricted funds	-	-	-	(126,350)	-	(126,350)
Financial performance before support & fundraising	16,977	(118,840)	(31,244)	(25,779)	275,376	116,490
Fundraising cost by programme	-	-	-	-	(39,484)	(39,484)
Financial performance before support costs	16,977	(118,840)	(31,244)	(25,779)	235,892	77,006
Support costs	(16,511)	(58,961)	(11,111)	(19,999)	(5,711)	(112,293)
Financial performance after fundraising & support costs	466	(177,801)	(42,355)	(45,779)	230,183	(35,287)

Reconciliation to SoFA

Add back restricted funds:	126,350
Surplus for year:	91,063

Notes to the Financial Statements

5 Grant making for overseas work

Country	2022-23 Total £	2021-22 Country £	Organisation	Programme	2022-23 Amount £	2021-22 Amount £
Afghanistan	12,208	11,762	HOPEww Afghanistan	General development	12,208	11,762
Australia	660	-	HOPEww Australia	Life for a Child	660	-
Bahamas	-	-	Hopeww Bahamas	General fund	-	-
Bangladesh	223,121	175,038	HOPEww Bangladesh	Ashulia school	40,292	34,521
				Dhaka school	85,363	40,459
				Jamgara school	97,466	100,058
Cambodia	1,217	1,373	HOPEww Cambodia	General development	1,217	1,264
				Sonia Kill hospital	-	109
COVID-19	3,725	46,241	HOPEww Projects – misc.	COVID-19 relief	3,725	46,241
Croatia	26	-	Croatia	General fund	26	-
India	82,517	70,408	HOPE foundation	General development	300	2,358
				Asharan orphanage	17,424	20,164
				Bangalore school	500	1,200
				Bhuj school	12,000	9,834
				Chennai Arias Home	-	300
				Divya Orphanage	12,515	3,750
				Hyderabad School	9,655	5,315
				Village of Hope	8,145	26,284
				Leprosy bandaging unit	21,053	-
				Sponsor a Child	445	703
				Tamil Nadu	480	500
Kenya	-	250	Kenya Project Fund	General fund	-	250
Lebanon	73,455	3,100	Lebanon Disaster Fund	General fund	51,859	3,100
				Turkey/Syria Fund	21,596	-
Nepal	17,574	23,246	HOPEww Nepal	General development	-	1,000
				Kathmandu school	16,937	20,766
				Vocational training	637	1,480
Pakistan	3,000	-	Pakistan Relief Fund	Pakistan Flood Relief Fund	3,000	-
South Africa	2,497	-	South Africa Relief Fund	KwaZulu-Natal Flood Relief Fund	2,497	-
Sri Lanka	3,104	-	Sri Lanka Fund	General Fund	3,104	-
Ukraine	54,612	-	Ukraine Project Fund	Ukraine Refugee Crisis	54,612	-
Zambia	8,250	6,896	HOPEww Zambia	General development	-	3,553
				Kupasa Banja	8,250	3,343
Zimbabwe	-	360	HOPEww Zimbabwe	Action for Zimbabwe	-	360
Total grants made					485,966	338,674
Funds raised but not yet passed on as grants					219,180	177,779
Total					705,146	516,453

Notes to the Financial Statements

6 Analysis of Support & Governance Costs

	2022-23	2021-22
	£	£
Staff pay & human resources	20,095	53,128
Training & conferences	3,034	1,414
Travel and subsistence	1,574	5,838
Communications	611	411
Postage, printing, office supplies & utilities	11	564
Software & equipment	6,281	4,913
Marketing, events, subscriptions & website	3,993	4,274
Finance & insurance	2,335	3,085
Depreciation	10,910	10,923
Governance	35,743	27,743
	84,587	112,293

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown

Audit	19,800	17,340
CEO time	12,784	7,678
Other	3,159	2,725
	35,743	27,743

7 Net income

Net income for the year is stated after charging:

	2022-23	2021-22
	£	£
Auditor's remuneration	19,800	17,340
Depreciation of tangible fixed assets	14,614	16,325
Operating lease rentals on buildings	89,092	101,097

Notes to the Financial Statements

8 Staff costs

	2022-23	2021-22
	£	£
Salaries	518,237	531,187
Social security costs	40,672	39,556
Defined contribution pension scheme	33,598	31,097
	<u>592,507</u>	<u>601,840</u>
 Average headcount	 <u>17</u>	 <u>17</u>

No employees received annual remuneration in excess of £60,000 in either period.

Nothing was reimbursed to trustees during the year (2021: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £162,602 during the period and £174,693 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improvements	Fixtures & fittings	Equipment & chattels	2022-23 total
	£	£	£	£	£
Cost					
As at 1 April 2022	870,937	31,205	33,654	21,794	957,590
Additions	-	-	-	-	-
Disposals	-	-	-	-	-
At 31 March 2023	<u>870,937</u>	<u>31,205</u>	<u>33,654</u>	<u>21,794</u>	<u>957,590</u>
Depreciation					
As at 1 April 2022	133,312	31,205	25,488	17,004	207,009
Charge for the period	9,944	-	1,046	3,624	14,614
Disposals	-	-	-	-	-
At 31 March 2023	<u>143,256</u>	<u>31,205</u>	<u>26,534</u>	<u>20,628</u>	<u>221,623</u>
Net book value					
At 31 March 2023	<u>727,681</u>	<u>-</u>	<u>7,120</u>	<u>1,166</u>	<u>735,967</u>
 At 31 March 2022	 <u>737,625</u>	 <u>-</u>	 <u>8,166</u>	 <u>4,790</u>	 <u>750,581</u>

Notes to the Financial Statements

10 Debtors

	2022-23	2021-22
	£	£
Trade debtors	130,285	39,165
Prepaid expenses	30,718	12,377
Lease deposits	4,623	4,623
	<u>165,626</u>	<u>56,165</u>

11 Creditors: amounts falling due within one year

	2022-23	2021-22
	£	£
Mortgage loan	28,358	31,209
Employee pensions	7,963	6,540
Trade creditors & accrued expenses	158,768	51,783
Foreign grant creditors	3,278	35,048
Deferred income	140,022	92,452
	<u>338,389</u>	<u>217,032</u>

Deferred income reconciliation:

Opening deferred income	92,452	45,541
Released during the year	(92,452)	(45,541)
Income deferred during the year	140,022	92,452
Closing deferred income	<u>140,022</u>	<u>92,452</u>

12 Creditors: amounts falling due after more than one year

	2022-23	2021-22
	£	£
Mortgage loan	<u>443,501</u>	<u>469,161</u>

The mortgage is secured by a fixed charge on the freehold property

Notes to the Financial Statements

12 Creditors: amounts falling due after more than one year (continued)**Analysis of debt maturity**

	2022-23	2021-22
	£	£
In one year or less	28,358	31,209
Between 1 and 2 years	59,635	65,342
Between 3 and 5 years	64,897	71,626
More than 5 years	317,859	332,193
	<u>471,859</u>	<u>500,370</u>

13 Unrestricted funds

	2022-23	2021-22
	£	£
Balance brought forward at 1 April	577,495	612,782
Net income	297,563	285,518
Transfers during the year	(275,428)	(320,805)
Balance carried forward at 31 March	<u>599,630</u>	<u>577,495</u>

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2022-23	Balance at	Income	Expenditure	Transfers	Balance at
	31/03/2022	2022-23	2022-23	2022-23	31/03/2023
	£	£	£	£	£
Homeless services	-	290,064	(295,505)	5,441	-
ODAAT programme	-	118,508	(203,803)	85,295	-
Supported housing	-	-	(176,143)	176,143	-
International support	177,778	527,367	(534,424)	8,549	179,270
Total	<u>177,778</u>	<u>935,939</u>	<u>(1,209,875)</u>	<u>275,428</u>	<u>179,270</u>

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

Notes to the Financial Statements

14 Restricted Funds (continued)

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

International support funds with balances to carry forward in 2022-23:

	2022-23	2021-22
	£	£
Afghanistan	305	285
Cambodia	100	100
COVID-19	100	3,146
Croatia		26
India, Asharan Orphanage in New Delhi	1,590	957
India, Hyderabad School	17,500	-
India, Puduppattinam Primary School	40,415	51,267
India, Village of HOPE	31,973	12,284
India, funds for other work	31,651	11,313
International Relief	15,301	16,887
Nepal	2,305	2,138
Ukraine	38,030	56,062
Zambia general fund	-	15,033
Zambia, Kupasa Mwana	-	8,250
Zimbabwe, Action for Zimbabwe	-	30
Total	179,270	177,778

2021-22	Balance at	Income	Expenditure	Transfers	Balance at
	31/03/2021	2021-22	2021-22	2021-22	31/03/2022
	£	£	£	£	£
Homeless services	-	422,994	(406,019)	(16,095)	-
ODAAT programme	-	69,552	(188,391)	118,839	-
Supported housing	-	-	(193,162)	193,162	-
International support	51,428	457,278	(356,707)	25,779	177,778
Total	51,428	949,824	(1,144,279)	320,805	177,778

15 Related party transactions

There were no related party transactions in 2021-22 that require disclosure. (2020-21: none).

Notes to the Financial Statements

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	2022-23	2021-22
	<i>£</i>	<i>£</i>
Amounts payable:		
Within 1 year	79,600	74,200
Within 2 to 5 years	100,948	85,548
	<u>180,548</u>	<u>159,748</u>

Notes to the Financial Statements

17 Statement of Financial Activities for the prior year (ended 31st March 2022), showing the split between unrestricted and restricted funds in the prior year.

	Unrestricted Funds 2021-22 £	Restricted funds 2021-22 £	Total funds 2021-22 £
Income from:			
Donations	247,067	468,803	715,870
Charitable activities	181,687	481,021	626,708
Investments	63	-	63
Other	8,475	-	8,475
Total income	437,292	949,824	1,387,116
Expenditure on:			
Raising funds	46,294	-	46,294
Charitable activities	105,480	1,144,279	1,249,759
Total expenditure	151,774	1,144,279	1,296,053
Net income/(expenditure)	285,518	(194,455)	91,063
Transfers	(320,805)	320,805	-
Net movement in funds	(35,287)	126,350	91,063
Balances brought forward at 1 st April	612,782	51,428	664,210
Balances carried forward at 31st March	577,495	177,778	755,273

18 Post Balance Sheet Event

ODAAT experienced fires at two of its owned properties in June 2023 and August 2023 respectively. Thankfully, none of our clients sustained harm, and they were provided alternative accommodation and ongoing support. The renovation work for both fires were covered by the organisation's insurance policy. There are no going concern issues which affect the long term future of the charity. Both incidents were reported to the Charities Commission under its "serious incident reporting" framework.